



www.icrma.org

18201 Von Karman Ave., Suite 200, Irvine, CA 92612

Resource	Description	More information available:
Sample IT policies	<p>Sample and template policies available</p> <ul style="list-style-type: none"> • Acceptable Use • Information & Network Security • Mobile Computing • Personal Device Use 	<p>http://www.acecyberrisk.com/tools (Must be logged in to view) Details on creating an account at: https://www.icrma.org/programs/insured/cyber-liability/</p>
Data Breach Team	<p>Panel of industry-leading third party vendors specializing in digital forensics, medical ID fraud monitoring, customer notification, public relations, fraud consultation, credit monitoring and payment card industry investigations.</p>	<p>https://www.icrma.org/programs/insured/cyber-liability/</p>
Access to Data Breach Coach	<p>An independent law firm specializing in data breach events, assist the city if it has had a network security breach incident, and/or if Personal Identifiable Information (PII) lost or stolen. Data Breach Coach Hotline number 800-817-2665</p>	<p>https://www.icrma.org/programs/insured/cyber-liability/</p>
Cyber-Password Defense	<ul style="list-style-type: none"> • Improve cyber security • Synchronizes across multiple devices • Includes auto login password benchmarking, and notifications 	<p>https://go.dashlane.com/chubboffer</p>
Cyber-Online Security Education	<ul style="list-style-type: none"> • Available to ICRMA member employees • Online training to deploy and educate employees • Two courses: Security Awareness Basics and Security Awareness for Information Technology • Enables managers view employee results and completion statics 	<p>http://www.learn cyber.com/chubboffer/</p>
Equipment Breakdown	<p>Boiler maintenance is essential to managing a company's exposure to equipment damage and possible disruption to business activities.</p>	<p>http://www.cna.com/SORCEcatalog</p>



www.icrma.org

18201 Von Karman Ave., Suite 200, Irvine, CA 92612

Resource	Description	More information available:
Investment Policy review	Public Financial Management (PFM) free service to all ICRMA Members. PFM reviews and comments on member city investment policies	https://www.icrma.org/services/investment-policy-review/
Actuarial Services	ICRMA annually engages an actuary to estimate each member's exposure to losses. Reports are prepared for both the liability and workers' compensation programs.	https://www.icrma.org/services/actuarial
Claims Audits	Audits review member TPA claims handling. Liability audits are performed in the odd years and workers' compensation audits in the even years.	https://www.icrma.org/services/claims-audits/
Nurse Case Management	Hotline that allows injured employee or supervisor to report a claim, receive assessment, first aid advice, and recommended course of action from a registered nurse.	https://www.icrma.org/programs/workers-compensation/
Cal/OSHA	Basic OSHA information including electronic reporting requirements. The Injury Tracking Application (ITA) is an online portal OSHA requires CA employers to use to report injury and illness data.	https://www.osha.gov/injuryreporting/index.html Other OSHA resources: https://www.dir.ca.gov/dosh/calosha-updates/log300-reporting.html https://www.osha.gov/news/newsreleases/trade/04302018
Pre-Employment Screenings & Med-Evals	Pre-employment Physicals provides preplacement employee medical evaluations, fitness for duty evaluations and ancillary services.	https://www.icrma.org/services/pre-employment-physicals/
Crisis Response coverage	Public Crisis Response Coverage provides PR services, and payment for certain expenses, incurred during a qualifying event that generates adverse multi-state or national news.	https://www.icrma.org/programs/crisis-response-protocol/
Special Events Program	Program designed to provide liability protection for event sponsors when they are unable to secure coverage or coverage is too low to meet the city's requirements.	https://www.icrma.org/programs/insured-special-events/



www.icrma.org

18201 Von Karman Ave., Suite 200, Irvine, CA 92612

Resource	Description	More information available:
Learning Management Systems	Assign and track completion of training courses to prevent potential hazards, meet legal requirements, and address loss drivers	https://www.safetynational.com/map-client-services/safety-training-source/
ICRMA Universities	Nine sessions per year focused on specific loss drivers that affect members.	https://www.icrma.org/meetings/icrma-universities/
Enquiron	Employment practices resource offers free unlimited confidential advice from employment law attorneys, online sexual harassment prevention training courses, employee handbook builder, forms, posters, and more.	https://www.icrma.org/services/employment-practices-resource-center/
Risk Management Certification program	Covers training elements designed to help the City's employees understand the nuts & bolts of Risk Management, attending a conference, participating in an online training, or attaining a professional designation	https://www.icrma.org/members/training/risk-management-certification/
Workers' Compensation Training	Safety National provides over 150 online Workers' Compensation trainings and resources. These include Safety Essentials Online, Workers' Comp Kit, Safety Training Source, Safety: Emergency Responder Vehicle Education (SERVE), a Distracted Driving Course, and Office Ergonomic Solutions.	https://www.icrma.org/members/training/worker-safety/ https://www.safetynational.com/map-client-services/safety-training-source/safety-training-source-list/
Scholarship Program	Covers costs associated with attending risk management seminars and conferences to increase knowledge of pooling operations, risk management, and related issues.	https://www.icrma.org/services/scholarship-ip-program/
Rent-a-Risk Manager	Provides expertise in the area of risk management (contractual risk transfer, claims, loss prevention & control, etc.)	https://www.icrma.org/services/rent-a-risk-manager/
Online Resource Library	<ul style="list-style-type: none"> Comprehensive sample programs with implementation guides Sample Forms Best Practices 	www.icrma.org (You must be logged in as a member to access)



www.icrma.org

18201 Von Karman Ave., Suite 200, Irvine, CA 92612

Resource	Description	More information available:
Training Tools	<ul style="list-style-type: none"> • Sample Training Matrices • Safe Driving Simulators • Safety Communications • Safe Practices Guidelines • Recommended Resources 	https://www.safetynational.com/map-client-services/public-entity/
Risk Control Service Days	Loss analysis and focused risk control services, Safety Program Evaluation, and other services (trainings, inspections and audits)	https://www.icrma.org/services/risk-control/
Risk Audits and Consultation	Onsite interview-style audit consultation on risk issues across all coverage lines, loss driven services, employment Practices Helpline.	https://www.icrma.org/services/risk-control/
Structured Settlement resources	Structured settlements bridge the settlement gap and potentially reducing overall costs.	Contact ICRMA's Liability Program Manager, for details: Dwight Kunz dkunz@carlwarren.com (657) 622-4230
Vendor & Expert panel resources	The Vendor and Expert programs provide a selection of experts and vendors for the attorney firms. These programs allow for vetting service providers and cost reductions of up to 15% of the normal market rate.	Contact ICRMA's Liability Program Manager, for details: Dwight Kunz dkunz@carlwarren.com (657) 622-4230
Property Appraisals	Appraisals are conducted by a third party provider every five (5) years to maintain independent, accurate property valuations.	Contact Beth Lyons for details: Beth_Lyons@riskpooladministrators.com (949) 349-9879
Contract Review	Review contracts (before execution) to ensure proper coverage is in place and help limit the city's exposure	Contact ICRMA's Loss Control Director, Bob May: Biem47@outlook.com (760) 221-8205