



“Crisis Management – Tools for the 21st Century”

Thursday, June 27, 2019

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A successful crisis management plan incorporates organizational programs such as emergency response, disaster recovery, risk management, communications and business continuity, among others. In addition, crisis management is about developing an organization’s capability to react flexibly and thus be able to make the prompt and necessary decisions when a crisis happens.

This session will look at the tools needed to ensure local agencies are prepared. This will require a change in philosophy on how local agencies prepare, respond and recover from significant events. It will require a change in leadership thinking on how local agencies deal with crisis management including changing our approaches to crisis management planning.

This session will provide an overview of Comprehensive Emergency Management, a detailed discussion of the Integrated Emergency Management System (IEMS) and its use by organizations such as the Federal Emergency Management Agency (FEMA); and provide guidelines to provide practical assistance to personnel with responsibility for planning, managing, and recovering from emergencies and disasters.

Objectives:

- Review the steps to assessing your organization
- Identify and determine proper approaches to proper planning
- Look at specific situations that can cause organizational disruption

Who Should Attend:

Department/Division Managers, Supervisors, and Risk Managers. All ICRMA member personnel are invited, and we encourage you to share this information with anyone that may benefit from attending.

Location: Rio Hondo Event Center
10627 Old River School Road
Downey, CA 90241

Schedule: 8:15 a.m. Registration and continental breakfast
9:00 a.m. Training
12:00 p.m. Lunch

Pre-registration is required. Maximum of 30 attendees.
Last day to register is June 17, 2019.

Cancellation:

ICRMA University sessions are offered to ICRMA members free of charge. If you register and fail to attend without cancelling your registration by 12:00 p.m. Monday, June 17, 2019, however, your City will be assessed a \$50 fee to cover the cost of materials and food reserved for your use. If you must cancel, please send another City employee to attend in your place to avoid the fee. If you send another employee in your place, please contact Jennifer Achterberg directly at (949) 349-9882 or jennifer_achterberg@riskpooladministrators.com to register the replacement. You will not be able to register your replacement via the online registration process.

Questions? Contact Bob May at (760) 221-8205 or biem47@outlook.com.